



L	Hits	Search Text	DB	Time stamp
Number	1001			0000 /10 /10
-	1001	((web adj page) with (help\$3 or assist\$4	USPAT;	2003/10/10
		or (customer adj service) or service))	US-PGPUB;	10:30
		and @ad<20000831	EPO; JPO;	
			DERWENT;	
	1		IBM_TDB	2002/12/22
-	12	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	USPAT;	2003/10/09
		or (customer adj service) or service))	US-PGPUB;	10:22
	1	and @ad<20000831) and (real\$2time near3	EPO; JPO;	
		(help or assistance or service))	DERWENT;	
			IBM_TDB	
-	100	((()	USPAT;	2003/10/09
	1	or (customer adj service) or service))	US-PGPUB;	10:34
		and @ad<20000831) and chat	EPO; JPO;	
			DERWENT;	
	j		IBM_TDB	
-	275		USPAT;	2003/10/09
		or (customer adj service))) and	US-PGPUB;	10:33
		@ad<20000831	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	32		USPAT;	2003/10/10
		or (customer adj service))) and	US-PGPUB;	10:27
		@ad<20000831) and chat	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	32		USPAT;	2003/10/10
		or (customer adj service))) and	US-PGPUB;	10:41
		@ad<20000831) and (chat or (web adj based	EPO; JPO;	
		adj2 text))	DERWENT;	
			IBM_TDB	
-	83	' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	USPAT;	2003/10/10
		or (customer adj service))) and	US-PGPUB;	10:31
		@ad<20000831	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	13		USPAT;	2003/10/10
	1	assist\$4 or (customer adj service))) and	US-PGPUB;	10:41
		@ad<20000831) and (chat or (web adj based	EPO; JPO;	
		adj2 text))	DERWENT;	
			IBM TDB	